

## USE CASE

# Inbound Email Handling

Processing incoming emails manually can be inefficient, especially when handling attachments like documents that need processing and filing. Qualco Process Automation integrates with inbound email accounts, automating the handling and processing of incoming emails and reducing human effort.

## HOW IT WORKS

### Email Parsing

QPA connects to the inbound email account to retrieve incoming emails and attachments.

### Document Classification

Automatically classifies the extracted documents based on predefined categories (e.g., loan applications, customer queries, invoices).

### Document Extraction

Emails and attachments are processed to extract relevant documents and their contents.

### Data Extraction

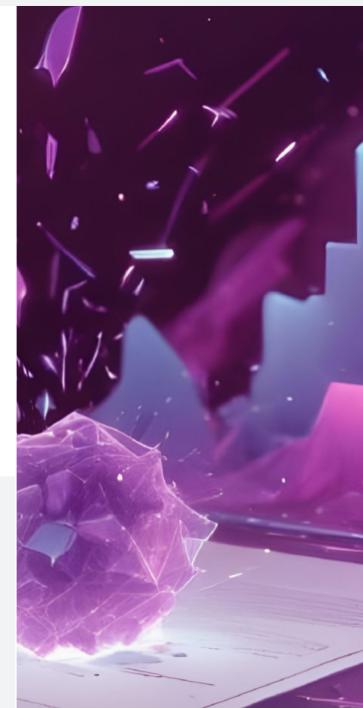
Extracts essential data from documents and emails, such as application details, request types, and customer information.

### System Integration

The extracted data can be fed into relevant systems such as a CRM, ERP or Document Management System for further processing or action.

## WHAT TO EXPECT

- **Reduce human effort** in sorting and processing incoming emails and attachments.
- **Speed up response times** by automating document handling from emails.
- **Minimise errors** associated with manual email data extraction.
- **Integrate seamlessly** and ensure smooth data flow into existing IT systems.



## About Qualco Process Automation

[Qualco Process Automation](#) offers a comprehensive suite of tools that allows enterprises to efficiently manage their workflows from planning to implementation with intelligent forms, streamlined processes and operations, and seamless integration with existing IT systems. Our platform enables enterprises to transform while boosting process effectiveness via improved user experiences, making it effortlessly easier for them to navigate change successfully.

CONTACT US